



NamibRand Family Hideout Campsites - Guest Information Sheet

Jupiter, Orion and Venus

1. Suggested Items To Take Along:

- ❖ All food and beverages (small shop at Betta about 60 km south on the C27).
- ❖ Camping equipment, bedding, pillows and towels.
- ❖ Firewood and/or charcoal for barbecues
- ❖ Hats, sunscreen, walking shoes, water bottle
- ❖ Torch, fire-lighters, first-aid kit
- ❖ Spade, tyre pump for 4x4 drivers
- ❖ Camera, binoculars, video camera
- ❖ Jerseys, jackets, long trousers

2. Our winter (June through August) can be very cold - extra blankets and hot water bottles are advisable.

N.B. NO firewood is available either for sale or for collection on the Reserve.

3. Arrival: please see that you arrive between 14:00 and nightfall (about 17:30 in winter, 19:30 in summer). Family Hideout staff, Tok Tokkie Trails and NaDEET are based on the farm Die Duine, on the NamibRand Nature Reserve. When you arrive, please do stop at our new reception in front of the Die Duine farmstead. From there the road is sign-posted. Please do not stop at the Family Hideout, but drive directly past, following the signs to the campsite. Campsite Jupiter is the first turn-off to your right, Campsite Orion the second, Campsite Venus the third.

4. Water: Fresh water is pumped daily from deep below the desert by a Grundfos® solar water pump into the water tank, and is very drinkable. Sufficient water should be in the water tank for your daily requirements. We trust that you will nevertheless still be mindful of keeping your water usage to a minimum.

5. Access, Ablution and cooking facilities: a high clearance or 4x4 vehicle is recommended to access our campsites. An ablution block with a hot shower, a flush toilet, hand wash basins and dish-washing facilities are provided close to your camping area for your sole use. Water is heated by a Solahart® solar geyser. All campsites' ablutions have a ramp. Jupiter has grab rails in the toilet and shower and is wheelchair accessible. A barbecue area with a grid, a preparation and serving table and a water tap are provided within your shaded camping area.

6. Wind protection: canvas blinds are provided which can be rolled down for protection against the wind or sun.

7. Energy and waste: solar lights are provided in the ablution block. **Jupiter only:** a charging facility with 220V electricity is provided. Please **separate your waste** using the 4 bins provided into compost/biodegradables, metal, paper/plastics and glass. Please rinse out your tin cans, glass and plastic bottles before discarding. No used batteries, acid or engine oil may be left on the Reserve, please.

8. Activities: hiking possibilities from the campsite are endless, with dunes right on your door step. Relax while game-viewing and bird-watching at the **water hole (Orion & Jupiter) or bird bath (Venus)**. **Dune drives** in the Hideout vehicle or sunrise educational walks can be arranged, preferably in advance. If ordered, **dune-boards** will be left for you at the campsite, if new to dune boarding, please book a guide. Visits to **NaDEET education centre** can be arranged with our staff. **The use of Unmanned Aerial Vehicles, drones or quadcopters without special permission is not permitted.** **N.B. to parents of toddlers/babies:** please be aware that there is an open (shallow) water-hole in front of the campsite. **Please insist on an invoice for activities.**

9. Rules For Self-Driving

- ❖ Unaccompanied 4x4 driving is permitted on the short demarcated route at no charge (about half an hour)
- ❖ Please read and sign the Rules of the NamibRand Nature Reserve undertaking form.
- ❖ **NO VEHICLES MAY BE DRIVEN OFF THE DESIGNATED ROADS OR TRACKS.** Guests of the Family Hideout are **ONLY** permitted to drive on the demarcated 4x4 self-drive trail. Please use the radio if you experience problems.

- ❖ **Maximum speed is 40 km/h. Always drive in 4x4 as THICK SAND. Tyres must please be deflated to a maximum of 120 kpa** and take along the radio provided, drinking water and a spade. Feel free to ask our staff to assist with re-inflation.
- ❖ We reserve the right to charge you for any rescue operation - maximum charge N\$1000. Driving on the Reserve is entirely at your own risk and neither the Reserve nor the Hideout accepts any responsibility for any injuries to persons or damages to vehicles for any reasons.

10. Emergencies: contact our staff in the event of any problem, such as water stoppage, or any other emergency (use radio esp. in case of **FIRE**). Note that there is limited **WiFi at the reception and cell phone reception** near the staff quarters.

11. Departure: Please vacate the premises by 10:00. Please take away with you as much of your waste (esp. bottles) as possible! ! We would really appreciate it if you would write a **TripAdvisor review**.