

NamibRand Family Hideout



Were you satisfied?

We want you to leave us feeling content with our facilities and service, bearing in mind that this is a remote place in a harsh environment. We would therefore appreciate your feedback. If possible, please take a little time to complete this form and hand it in on leaving or post it to P.O. Box 9950, Windhoek, Namibia, mail to ambruck@afol.com.na or Fax to +264-886-19115.

Name: _____ Country of origin: _____

Arrival Date: _____ Departure Date: _____ Number in party: _____

Family Hideout House or Campsite? (please circle) House Campsite

How did you hear about us? (please circle) Brochure Word of mouth Travel agent Internet Other

	Poor	Average	Good	Excellent
1. Booking Service in Windhoek	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Directions and map to Hideout	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. General tidiness and cleanliness of the premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments:				
4. Facilities (consumables, furnishings, lighting, equipment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments:				
5. Grounds / garden / trees : state of upkeep	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. General atmosphere and comfort	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments:				
8. Natural attractions of environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Value for money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Any other suggestions or comments?				