

NamibRand Family Hideout - Guest Information Sheet

GPS co-ordinates: 25°17'14.26"S & 16° 4'4.43"E



1. Suggested Items To Take Along:

- ❖ All food and beverages (small shop at Betta about 60 km south on the C27).
- ❖ Unless otherwise arranged, bedding (for single mattresses), pillows and towels.
- ❖ Firewood and/or charcoal for barbecues
- ❖ Hats, sunscreen, walking shoes, water bottle
- ❖ Torch, fire-lighters, first-aid kit
- ❖ Spade, tyre pump for 4x4 self-drivers
- ❖ Camera, binoculars, video camera
- ❖ Jerseys, jackets, long trousers

2. Our winter (June through August) can be very cold - extra blankets and hot water bottles are advisable.

N.B. NO firewood is available either for sale or for collection on the Reserve.

3. Arrival: please see that you arrive between 14:00 and nightfall (about 17:30 in winter, 19:30 in summer).

When you arrive, please do not stop at Tok Tokkie Trails, but drive directly past the house to the Hideout, where the key will have been left in the door. Please note that the facilities at Tok Tokkie Trails are for the use of Tok Tokkie guests only, and you are requested please to respect this.

4. Water: Fresh water is pumped daily from deep below the desert by a Grundfos® solar water pump into the water tank, and is very drinkable. Sufficient water should be in the water tank for your daily requirements.

5. Hot Water System: Water is heated by a Solahart® solar hot water system (300 litre tank). After a normal sunny day, hot water is available in the evenings and in the mornings (if not used up the night before!). We trust that you will nevertheless still be mindful of keeping your water usage to a minimum.

6. Energy and waste: the kitchen is fully-equipped, including a gas stove, fridge and chest freezer. Solar lights are provided; there is a 220V inverter in the kitchen cupboard so that you can plug in your camera or computer charger (standard SA plugs). Please read the House Rules and Guidelines provided in the house, esp. regarding waste separation. Please rinse out your tin cans, glass and plastic bottles before discarding.

7. Activities: Maps for the self-drive route and for hiking can be found in the house. For interesting reading material about NamibRand and the Hideout, please consult the INFO file in the house. Dune drives and longer drives into the west of the Reserve in the Hideout vehicle can be arranged, preferably in advance. If ordered, dune-boards will be left for you in the house or on the verandah. Visits to NaDEET education centre can be arranged with our staff. **The use of Unmanned Aerial Vehicles, drones or quadcopters without special permission is not permitted.** **N.B. to parents of toddlers/babies:** please be aware that there is an open (shallow) water-hole in front of the house. **Please insist on an invoice for activities.**

8. Rules For Self-Driving

- ❖ Unaccompanied 4x4 driving is permitted on the demarcated route and only if a self-drive permit is purchased in advance.
- ❖ Please read and sign the Rules of the NamibRand Nature Reserve undertaking form.
- ❖ NO VEHICLES MAY BE DRIVEN OFF THE DESIGNATED ROADS OR TRACKS. Guests of the Family Hideout are ONLY permitted to drive on the demarcated 4x4 self-drive trail. Please use the radio if you experience problems.
- ❖ **Maximum speed is 40 km/h. Always drive in 4x4. Tyres must please be deflated to a maximum of 120 kpa** and take along the radio provided, drinking water and a spade. Feel free to ask our staff to assist with re-inflation.
- ❖ We reserve the right to charge you for any rescue operation - maximum charge N\$1000. Driving on the Reserve is entirely at your own risk and neither the Reserve nor the Hideout accepts any responsibility for any injuries to persons or damages to vehicles for any reasons.

9. Emergencies: contact our staff in the event of any problem, such as water or gas stoppage, or any other emergency (use radio esp. in case of FIRE). Spare gas bottle: next to the gas bottle connected to the fridge, outside the kitchen window. Tok Tokkie's phone number: 063 693011. Note that there is **no cell phone coverage** in the area.

10. Departure: Please vacate the premises by 10:00. Please take away with you as much of your waste (esp. bottles) as possible! We would really appreciate it if you would fill out and return the "Were you satisfied?" evaluation form or write a TripAdvisor review.